NETSTAR

A SUBSIDIARY OF ALTRON

NETSTAR FLEET INTELLIGENCE SERVICES

YOUR ONE-STOP-SHOP
FOR FLEET OPTIMISATION

MONITOR & MANAGE
TO DRIVE FLEET VALUE

Fleet management is not your only priority. We know that running a fleet regardless of size means more than just knowing where your vehicles are and what they are doing. Every trip forms part of a larger business process that impacts the bottom line.

Now that you have installed Netstar Fleet Solutions, the need exists to effectively manage and monitor your fleet. By using advanced analytics, fleet managers can avoid excessive costs by engaging in predictive and prescriptive maintenance and implementing action based on real-time data.

Fleet managers require operational efficiencies such as:
· Avoid potential slowdowns
· Reduce mileage and related idle times
· Reduce fuel consumption
· Improve vehicle uptime
· Access events and related reports

YOUR ONE-STOP FLEET MANAGEMENT SUPPORT CENTRE

Stay fully connected to your fleet through our Fleet Intelligence Services (FIS), previously known as the Netstar Bureau. Netstar FIS gives the fleet manager a remote and holistic picture of your connected vehicles, drivers and assets. We make the management of your fleet easy with proactive health checks and a single point of contact for support.

Through Netstar FIS, fleet managers will optimise routes in real time, thereby improving fleet operations. Netstar integrates data from various sources including video, congestion, driver, vehicle performance and more to drive operational value.

What's more, as a Netstar Fleet Tracker, Fleet Manager or ProFleet Manager customer, you get Netstar FIS Core standard as part of your monthly services.

NETSTAR *FIS CORE*

YOU GET

Onboarding and Administration
- Facilitating onboarding of clients onto Netstar Fleet Application
- Import new vehicles and current vehicles
- Facilitate user and access control
- Registration management and vehicle queries
- De-install and re-install requests
- Application support

Reporting
- Schedule routine reports per account number/holding company
- Ad-hock system reports as an application
- Big data generated accident report*

Fleet Health
- Monitor main fleet health products exceeding 30 days
- Monitor backup fleet health products exceeding 90 days not updating
- Schedule hardware support and attendance according to client availability

Customer Services
- Manage customer service queries according to commercial SLA

Live Desk
- Last position update

* When available

NETSTAR *FIS PRIME*

YOU GET

| ALL | NETSTAR *FIS CORE* FEATURES | + |

Assisted Support
- Driver tag management (Load drivers, label tags, add/remove driver tags on fleet application) (Mode 0 and 1)
- Points of interest creation and maintenance
- No-go zone creation
- Vehicle parameter management
- Cost centre management
- Manage user and user access control
- Alarm notification onboarding

Reporting
- 3 x Customised reports
- 1 x Microsoft® power BI fleet health dashboard
- Hi-jack incident reports
- Bulk report assistance
- Enhanced accident recreating reports

Fleet Health
- Monitor and action main fleet health products exceeding 7 days not updating
- Monitor backup fleet health products exceeding 60 days not updating

Customer Services
- Manage customer service queries according to commercial SLA

Live Desk
- Alarm monitoring with telephonic, email and SMS escalation (includes panic, battery disconnect, speed violation, impact detect, no-go area violation
- Trailers unhitch alarms

NETSTAR *FIS ULTIMATE*

YOU GET

| ALL | NETSTAR *FIS PRIME* FEATURES | + |

Assisted Support
- Vehicle profiling
- Maintenance profiling
- Service profiling
- Mode 2 programming, support and training

Reporting
- Bespoke vehicle accident and hi-jacking reports
- Trend analysis
- Customised reports or dashboards according to commercial SLA
- Business intelligence reports (Licence fees may apply)
- Business intelligence weblink
- Carbon emissions report (Requires fleet fuel transaction report)

Fleet Health
- Monitor and action main fleet health products exceeding client specified requirement
- Monitor backup fleet health products exceeding 45 days not updating

Specialist Service
- Key account specialist services

Live Desk
- Customised alarm monitoring with telephonic, email and SMS escalation (includes panic, battery disconnect, speed violation, impact detect, no-go area, unauthorised stop, excessive idling, entry/exit alerts)

Route Monitoring
- Live route monitoring from origin to destination
- Route creation and monitoring
- Deviation of routes escalated to predetermined contacts
- Hourly spot/position checks and feedback

3rd Party Services Support
- Customised alarm monitoring with telephonic, email and SMS escalation. Includes panic (subject to panic button fitted), battery disconnect, speed violation, impact detection (subject to impact sensor fitted), no-go area and unauthorised stop, sim card removal, fuel probe disconnect/fuel loss (subject to fuel probe fitted), harsh braking

MORE FLEET VISIBILITY,
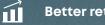## EFFICIENCY & COST SAVINGS

The Netstar Fleet Intelligence Services maximises your return on investment to ensure your fleet remains proactively managed, monitored and optimised.

We help you gain the necessary return on investment from your Netstar Fleet Management Solutions.

Safer employees & better drivers

More secure assets

Increased efficiency & cost savings

Better return on investment

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FIND OUT MORE

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