

NETSTAR

A SUBSIDIARY OF ALTRON

NETSTAR ROADGUARD

**STAY PROTECTED
ON EVERY JOURNEY**

NETSTAR ROADGUARD

Whether it is assistance for an accident claim, pothole damage or settling a fine, our **HASSLE-FREE ASSISTANCE** provides road users with the peace of mind they are looking for.

MONTHLY CONTRACT:

R 95 p/m

Covering
up to 4 vehicles
registered to you

YOU GET

-  Pothole Protect
-  Fines Protect
-  Licence Protect
-  Accident Protect
-  Bail Protect
-  Tiger Wheel and Tyre Discounts



MORE ABOUT

POTHOLE PROTECT

Potholes have become a nasty reality for us all, and most people don't even know where to start when they have damaged their tyres, rims or mags and their insurance will not pay out. Pothole Protect is here to serve the need around the massive pothole problem on South African roads and assists you in recovering up to 100% of the money spent on your damaged tyres, rims and mags from the relevant Road Authorities nationwide.

YOU GET

- | A claims management service helping you claim back up to 100% of the money paid out as a result of pothole damages to your tyres, mags and rims.
- | Complete and free case management of the claims process to obtain maximum possible compensation for tyres, rims and mags damaged as a result of potholes (or roadworks) in the Republic of South Africa.
- | Free assistance with quotes for replacement tyres and access to preferential rates through Pothole Protect tyre retail partners.
- | Proactive follow-ups to make sure potholes are repaired to prevent future incidents.
- | Great discounts on tyres, mags, rims and all other services at Tiger Wheel and Tyre stores nationwide.

MORE ABOUT

FINES PROTECT

Most road users have had a fine for a minor road indiscretion at some stage or another, yet often these are not paid up which can lead to increased penalties or even legal action. Fines Protect will work with you to notify you of all fines and then provide a quick, easy and painless channel to get these fines paid.

YOU GET

- | Proof of fines settlement.
- | Guaranteed fines reduction.
- | An easy, quick, safe and secure fines payment facility.
- | Full legal assistance to assess the legitimacy and legality of fines.
- | A quick and efficient traffic fines monitoring and notification system with 100% of fines discounts/recoveries passed back to you.



MORE ABOUT

LICENCE PROTECT

Licence Protect is a unique service designed to take the hassle out of licence renewals. Licence Protect will work with members to firstly notify them of licence renewals, and then provide a quick, easy and painless channel to get these licences renewed, with the added benefit of having your licences delivered to you.

YOU GET

- | Easy payment facility.
- | Proof of licence renewals.
- | Delivery of renewed licences to you.
- | Limited need to fill in long and complicated forms.
- | Assistance in the event that your licences are lost or stolen.
- | Quick and efficient licence monitoring and notification system.



MORE ABOUT

ACCIDENT PROTECT

With one of the highest road accident counts in the world, South Africa has support in the form of the Road Accident Fund (RAF), which provides compulsory cover for road users against accident deaths or injuries. However, most of the time injured victims or families of those who have passed away face huge challenges when processing a claim with the RAF.

Accident Protect provides these victims of car accidents with immediate access to an effective RAF claims management system and 100% of the recovery paid back to them.

YOU GET

- | Representation when dealing with the RAF.
- | Faster payout of RAF claims compared to when you submit the claim yourself.
- | Full legal and medical assistance to assess the merits of the case.
- | An assessment of the medical expenses incurred as a direct result of an injury.
- | Full administrative support and documentation preparation for the claim submission.
- | An effective RAF claims management service with 100% of any payout being passed straight back to you.
- | Further legal and medical assistance to ensure you have all the necessary consultations and reports needed to support your claim.



MORE ABOUT

BAIL PROTECT

With the police now able to arrest anyone with outstanding traffic fines or traffic offences, the number of people in South Africa who can be arrested and be granted bail for relatively minor traffic offences are increasing. Added to this, the reported cases of unlawful arrest and arrests using unnecessary force are also increasing.

Bail Protect is an innovative service providing assistance in posting bail following an arrest for a minor crime. This service assists in exercising your legal rights and ensures that you don't have to spend unnecessary time behind bars.

YOU GET

- | 24/7 Call centre support, in the event that you are arrested and require bail.
- | Bail of up to R3000.
- | Legal advice and representation on your rights.
- | Assistance by contacting the police officer on duty to verify the arrest and bail details.
- | Contact with your family to advise them of bail assistance, if required.
- | Assistance on your behalf where we report to the relevant police station to post bail on your behalf.
- | After-bail follow up and assistance.

TERMS & CONDITIONS

| POTHOLE PROTECT

- Service is limited to irreparable tyre damage as a result of a pothole on a road within the borders of the Republic of South Africa.
- Pothole Protect will help only in respect of vehicles owned by you and your spouse.
- No service will be provided:
 - a. if you have already claimed or are in the process of claiming for the damage from your Insurance Company;
 - b. if the incident is not reported to us within 5 (five) working days of the incident.
- Where the assessor does not substantiate the merits of the case, if you do not agree, or there is material conflict between your assessment and that of the assessor, then the case will be referred to the Pothole Protect Advisory Panel. The decision of the Pothole Protect Advisory Panel will be final and binding on all the parties. The Pothole Protect Advisory Panel will consist of an admitted attorney as well as a tyre expert from a leading tyre retailer. Pothole Protect will not be responsible for any costs incurred in referring your case to the Panel.
- You are at all times free to get outside second opinions but the costs of these will not be borne by Pothole Protect, unless same have been prior approved in writing.

- Your membership must be fully paid up at the time of the incident.
- At the time of the incident you must have complied with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- Pothole Protect does not guarantee recovery from the relevant roads agency.

| FINES PROTECT

- Fines are said to be “issued” once they are posted onto www.paycity.co.za
- Fines Protect can only check and notify you of fines that are posted onto www.paycity.co.za
- Other fines that are not posted onto www.paycity.co.za can be dealt with by Fines Protect, but Fines Protect must be notified of these by you before Fines Protect service can commence.
- The full discount/recovery amount will be passed back to you.
- Fines Protect service is limited to traffic fines issued within the Republic of South Africa.
- Fines Protect service is limited to you, the main member.

- At the time of the fine you must have complied with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- Fines Protect does not guarantee the performance of the traffic department.
- Fines Protect service does not include AARTO de-merit points reductions.
- Guaranteed discounts will only be available for fines received after date of inception of the membership.
- Your membership must be fully paid up at the time of the incident.
- Traffic fine discounts will only be valid for 15 days from date of invoice, unless held for longer by the relevant traffic department.
- Fines Protect cannot be held liable for penalty fees applied on AART fines in the event of a negative outcome on representation.

| LICENCE PROTECT

- Licence Protect service is limited to licence renewals within the Republic of South Africa.
- Licence Protect service is limited to the main member.

- Your membership must be fully paid up at the time of the licence renewals and delivery.
- Licence Protect will attempt to make the initial licence delivery to the member, but if the delivery cannot be fulfilled due to the member, then any subsequent delivery will be for the member's own cost.
- At the time of the licence renewal you must comply with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- Licence Protect does not guarantee the performance of the licence department and/or Post Offices.
- Licence Protect invoices will only be valid for 15 days.
- Licence Protect cannot be held liable for any delays in payment or response by the member.
- Due to the personal nature of the information, Licence Protect cannot assist in making changes to member's details on e-natis.
- Pro-active notifications on new fines is dependent on member providing the correct vehicle registration number, at least 45 days prior to expiry date.
- Licence Protect cannot be held responsible for processing costs or refunds where incorrect vehicle registration number was provided by the member.

| ACCIDENT PROTECT

- We will limit our services where our legal practitioner does not substantiate the merits of the case. If this is in conflict with your view or there is a material conflict between your assessment and our legal practitioner's assessment, the case will be referred to the Accident Protect Advisory Panel (which will consist of the Accident Protect legal advisor as well as 2 external independent legal advisors) for review. The costs of this review process will be for your own account.
- You are at all times free to get outside second opinions but the cost of these will not be borne by Accident Protect unless approved in writing.
- You are not obliged to use the services of Accident Protect in the event of which Accident Protect will not be liable for any costs incurred by these parties.
- The Accident Protect service is only available for accidents that occur in the RSA.
- You must be fully paid-up and eligible for its services at the time of the motor accident.
- At the time of the accident you must have complied with all the legal and regulatory matters required by the Acts governing the Road Accident Fund (RAF).
- Accident Protect does not guarantee performance from the RAF.

| BAIL PROTECT

No bail assistance will be provided where:

- The amount of bail exceeds R 3,000.
- The crime of which you are accused is classified as one of:
 - Assault with Grievous Bodily Harm
 - Murder or Attempted murder
 - Rape
 - Child abuse
 - Child pornography
 - Dealing in drugs
 - Armed robbery or robbery with aggravating circumstances
 - Treason, sabotage or subversion
- The crime of which you are accused is classified as one contemplated in Part II or Part III of Schedule 2 of the Criminal Procedure Act, 51 of 1977.
- The Issuing Authority is outside the Republic of South Africa.
- The Issuing Authority is anyone other than an authorized police official as contemplated in Section 59 of the Criminal Procedure Act, 51 of 1977.
- The fees due have not been paid and accepted by the Administrator.
- A claim has previously been paid under this Agreement where you did not supply the Administrator with the receipt for the bail within 24 hours of the payment being lodged with the Issuing Authority and/or where you did not appear in court as per the bail conditions.

CALL ROAD PROTECT TODAY

One of our sales consultants will gladly assist you.

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FIND OUT MORE

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www.roadprotect.co.za