

A SUBSIDIARY OF ALTRON

NETSTAR ROADGUARD LITE

**PROTECT YOUR WHEELS** IN MORE WAYS THAN ONE

### **NETSTAR** ROADGUARD LITE

Whether it is assistance for an accident claim, pothole damage or settling a fine, our HASSLE-FREE ASSISTANCE provides road users with the peace of mind they are looking for.

#### **MONTHLY** CONTRACT:

**R 70**<sup>p/m</sup>

Covering up to 4 vehicles registered to you

#### **YOU** GET

- Pothole Protect
- Fines Protect



Tiger Wheel and Tyre Discounts

## MORE ABOUT POTHOLE **PROTECT**

Potholes have become a nasty reality for us all, and most people don't even know where to start when they have damaged their tyres, rims or mags and their insurance will not pay out. Pothole Protect is here to serve the need around the massive pothole problem on South African roads and assists you in recovering up to 100% of the money spent on your damaged tyres, rims or mags from the relevant Road Authorities nationwide.

### YOU GET

A claims management service helping you claim back up to 100% of the money paid out as a result of pothole damages to your tyres, rims or mags.

Complete and free case management of the claims process to obtain maximum possible compensation for tyres, rims or mags damaged as a result of potholes (or roadworks) in the Republic of South Africa.

Free assistance with quotes for replacement tyres and access to preferential rates through Pothole Protect tyre retail partners.

Proactive follow-ups to make sure potholes are repaired to prevent future incidents.

Great discounts on tyres, rims, mags and all other services at Tiger Wheel and Tyre stores nationwide.

## MORE ABOUT FINES **PROTECT**

Most road users have had a fine for a minor road indiscretion at some stage or another, yet often these are not paid up which can lead to increased penalties or even legal action. Fines Protect will work with you to notify you of all fines and then provide a quick, easy and painless channel to get these fines paid.

### YOU GET

Proof of fines settlement.

Guaranteed fines reduction.

An easy, quick, safe and secure fines payment facility.

Full legal assistance to assess the legitimacy and legality of fines.

A quick and efficient traffic fines monitoring and notification system with 100% of fines discounts/recoveries passed back to you.

## **MORE ABOUT** LICENCE PROTECT

Licence Protect is a unique service designed to take the hassle out of licence renewals. Licence Protect will work with members to firstly notify them of licence renewals, and then provide a quick, easy and painless channel to get these licences renewed, with the added benefit of having your licences delivered to you. eyisternr.

Fees/Gelde 2.2 GVM/BVM 1370kg Tare/Tarra

### **YOU** GET

Easy payment facility.

Proof of licence renewals.

Delivery of renewed licences to you.

700 kg

Fabrikaat

Beskrywing

Limited need to fill in long and complicated forms.

Assistance in the event that your licences are lost or stolen.

Quick and efficient licence monitoring and notification system.

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#### TERMS & CONDITIONS

#### **POTHOLE PROTECT**

- Service is limited to irreparable tyre damage as a result of a pothole on a road within the borders of the Republic of South Africa.
- Pothole Protect will help only in respect of vehicles owned by you and your spouse.
- No service will be provided: a. if you have already claimed or are in the process of claiming for the damage from your Insurance Company;

b. if the incident is not reported to us within 5 (five) working days of the incident.

- Where the assessor does not substantiate the merits of the case, if you do not agree, or there is material conflict between your assessment and that of the assessor, then the case will be referred to the Pothole Protect Advisory Panel. The decision of the Pothole Protect Advisory Panel will be final and binding on all the parties. The Pothole Protect Advisory Panel will consist of an admitted attorney as well as a tyre expert from a leading tyre retailer. Pothole Protect will not be responsible for any costs incurred in referring your case to the Panel.
- You are at all times free to get outside second opinions but the costs of these will not be borne by Pothole Protect, unless same have been prior approved in writing.
- Your membership must be fully paid up at the time of the incident.
- At the time of the incident you must have complied with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- Pothole Protect does not guarantee recovery from the relevant roads agency.

#### **FINES PROTECT**

- Fines are said to be "issued" once they are posted onto www.paycity.co.za
- Fines Protect can only check and notify you of fines that are posted onto www.paycity.co.za
- Other fines that are not posted onto www.paycity.co.za can be dealt with by Fines Protect, but Fines Protect must be notified of these by you before Fines Protect service can commence.
- The full discount/recovery amount will be passed back to you.
- Fines Protect service is limited to traffic fines issued within the Republic of South Africa.
- Fines Protect service is limited to you, the main member.
- At the time of the fine you must have complied with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- Fines Protect does not guarantee the performance of the traffic department.
- Fines Protect service does not include AARTO de-merit points reductions.
- Guaranteed discounts will only be available for fines received after date of inception of the membership.
- Your membership must be fully paid up at the time of the incident.
- Traffic fine discounts will only be valid for 15 days from date of invoice, unless held for longer by the relevant traffic department.
- Fines Protect cannot be held liable for penalty fees applied on AARTO fines in the event of a negative outcome on representation.

#### | LICENCE PROTECT

- Licence Protect service is limited to licence renewals within the Republic of South Africa.
- Licence Protect service is limited to the main member.
- Your membership must be fully paid up at the time of the licence renewals and delivery.
- Licence Protect will attempt to make the initial licence delivery to the member, but if the delivery cannot be fulfilled due to the member, then any subsequent delivery will be for the member's own cost.
- At the time of the licence renewal you must comply with all the legal and regulatory requirements of the Roads Acts of South Africa and other such relevant legislation.
- Licence Protect does not guarantee the performance of the licence department and/or Post Offices.
- Licence Protect invoices will only be valid for 15 days.
- Licence Protect cannot be held liable for any delays in payment or response by the member.
- Due to the personal nature of the information, Licence Protect cannot assist in making changes to member's details on e-natis.
- Pro-active notifications on new fines is dependent on member providing the correct vehicle registration number, at least 45 days prior to expiry date.
- Licence Protect cannot be held responsible for processing costs or refunds where incorrect vehicle registration number was provided by the member.



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# CALL ROAD PROTECT TODAY

One of our sales consultants will gladly assist you.

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#### FIND OUT MORE

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