

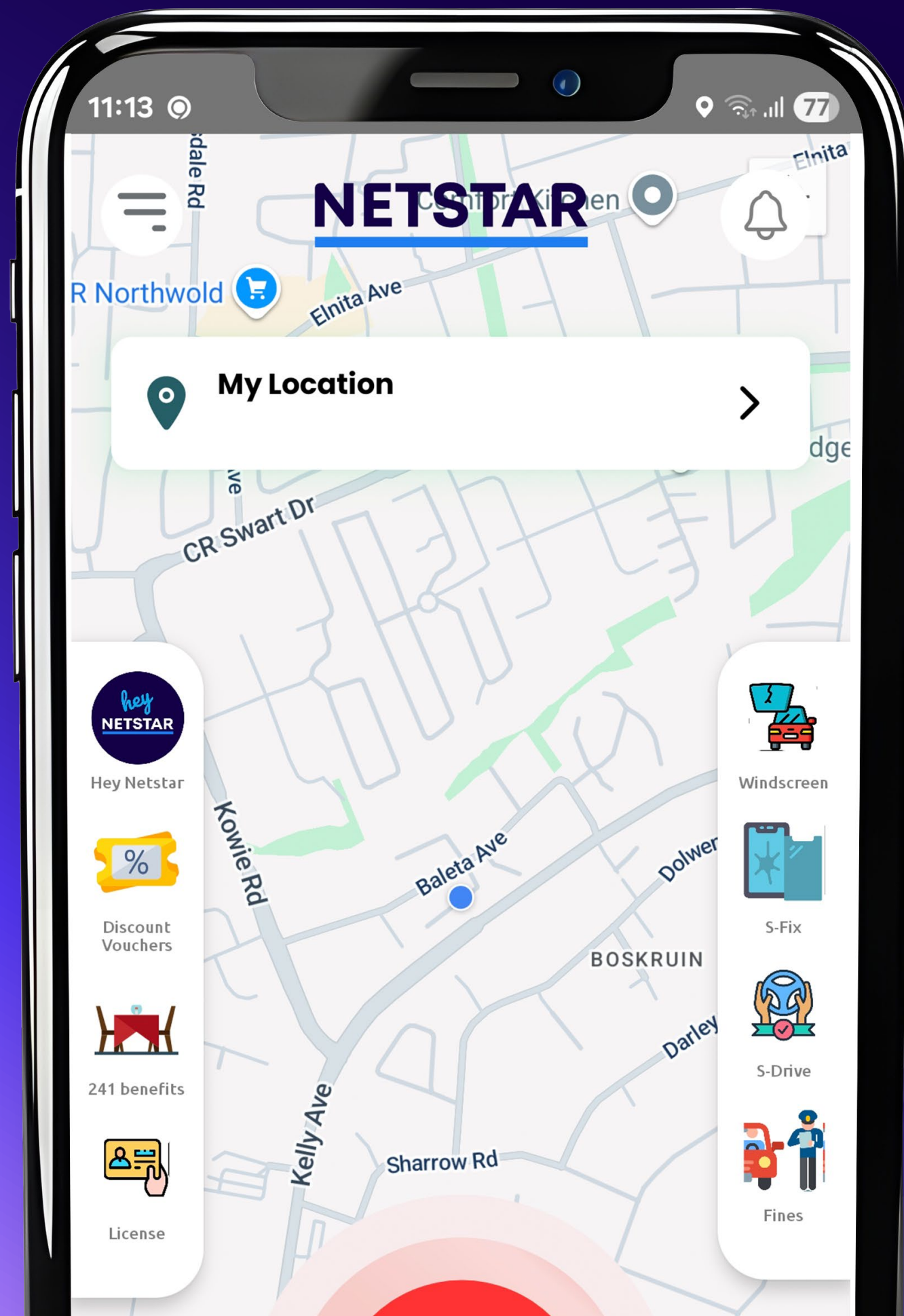
# Companion Bundles.

Three tailored bundles.  
One powerful support system.  
Choose your level of peace of mind.



# Netstar Companion Bundles .

Power up your protection, lifestyle, and convenience.



## Why Sign-up?

Companion has just got bigger and better with our all-new tailored bundles! We've added even more on-demand emergency services for extra peace of mind as well as exclusive 2-for-1 and discount voucher deals just for you.

By utilising the bundled services, Netstar can save you real money to put back into the things that really matter. We've also thrown in your very own Personal Assistant to get things done on your behalf. Don't delay, sign up today!



Companion *Core*

ESSENTIAL PROTECTION, everyday peace of mind for safety, savings and service.

R89PM

ALL

Companion only members for R15 PP/month

+

✓

Netstar Companion emergency armed and medical response

✓

24/7 Roadside Assist

✓

Windscreen Chip Repair

✓

HeyNetstar Vehicle Assistant

✓

Discount Vouchers MyNetstar

✓

HeyNetstar Personal Assistant App

✓

License and Fines Assist

Buy now

Companion *Pro*

Upgraded value.  
Smart living and safety combined.

R109PM

ALL

Companion only members for R15 PP/month

+

✓

Netstar Companion emergency armed and medical response

✓

24/7 Roadside Assist

✓

Windscreen Chip Repair

✓

SFIX: Screen Repairs

✓

HeyNetstar Vehicle Assistant

✓

HeyNetstar Home Assistant

✓

2-for-1 Dining Deals

✓

Discount Vouchers

✓

HeyNetstar Personal Assistant App

✓

License and Fines Assist

Buy now

Companion *Lux*

Premium lifestyle + advanced protection.  
All in one.

R135PM

ALL

Companion only members for R15 PP/month

+

✓

Netstar Companion emergency armed and medical response

✓

24/7 Roadside Assist

✓

Windscreen Chip Repair

✓

HeyNetstar Vehicle Assistant

✓

Discount Vouchers

✓

HeyNetstar Personal Assistant App

✓

License and Fines Assist

✓

Screen Fix: Screen Repairs

✓

HeyNetstar Home Assistant

✓

2-for-1 Dining

✓

2-for-1 Coffee

✓

Safe Drive: Drive me home services

✓

HiJack Assist

✓

Heat & Eat: Ready meals made simple

✓

HeyNetstar Global Personal Assistant

Buy now

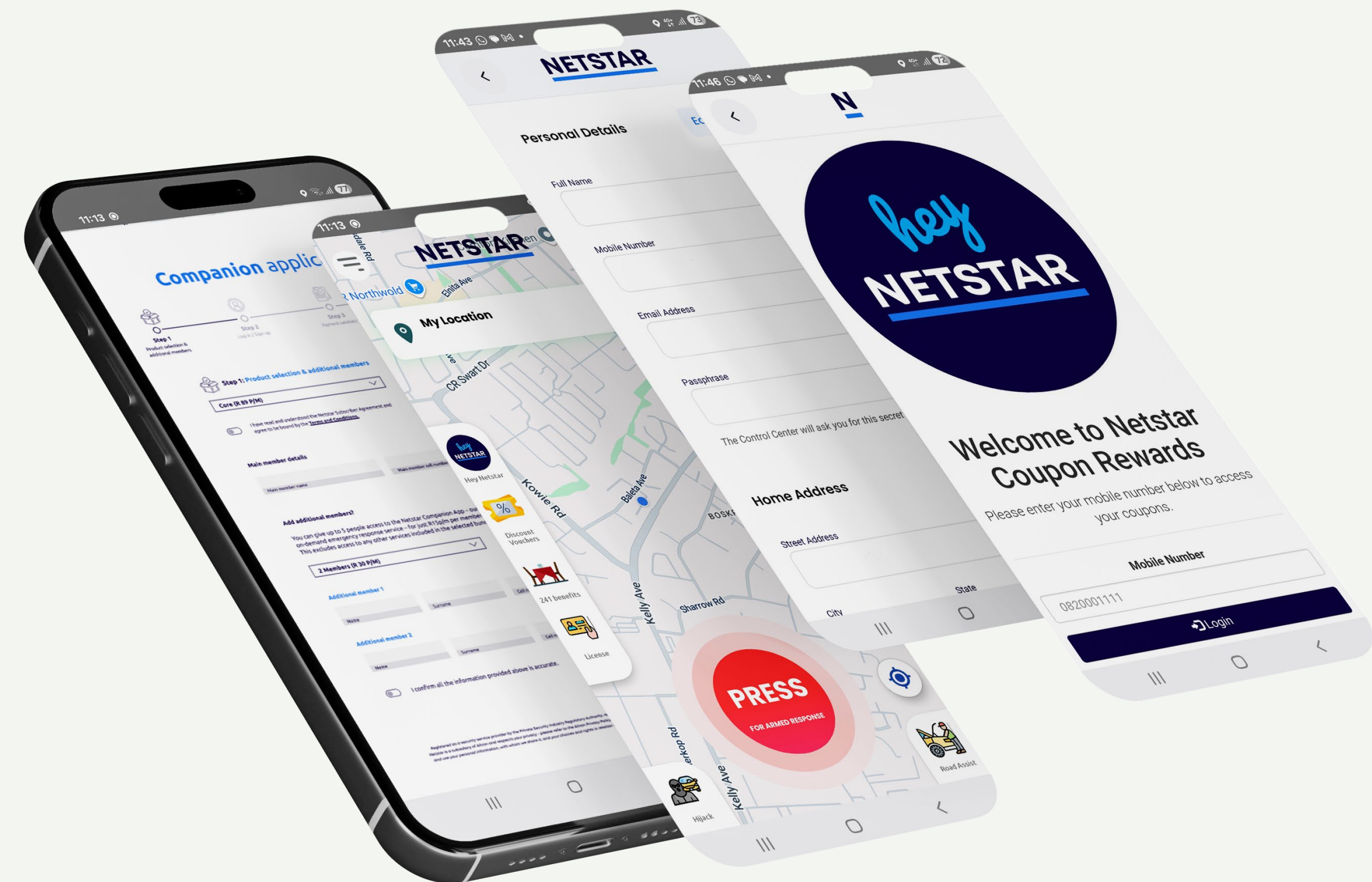
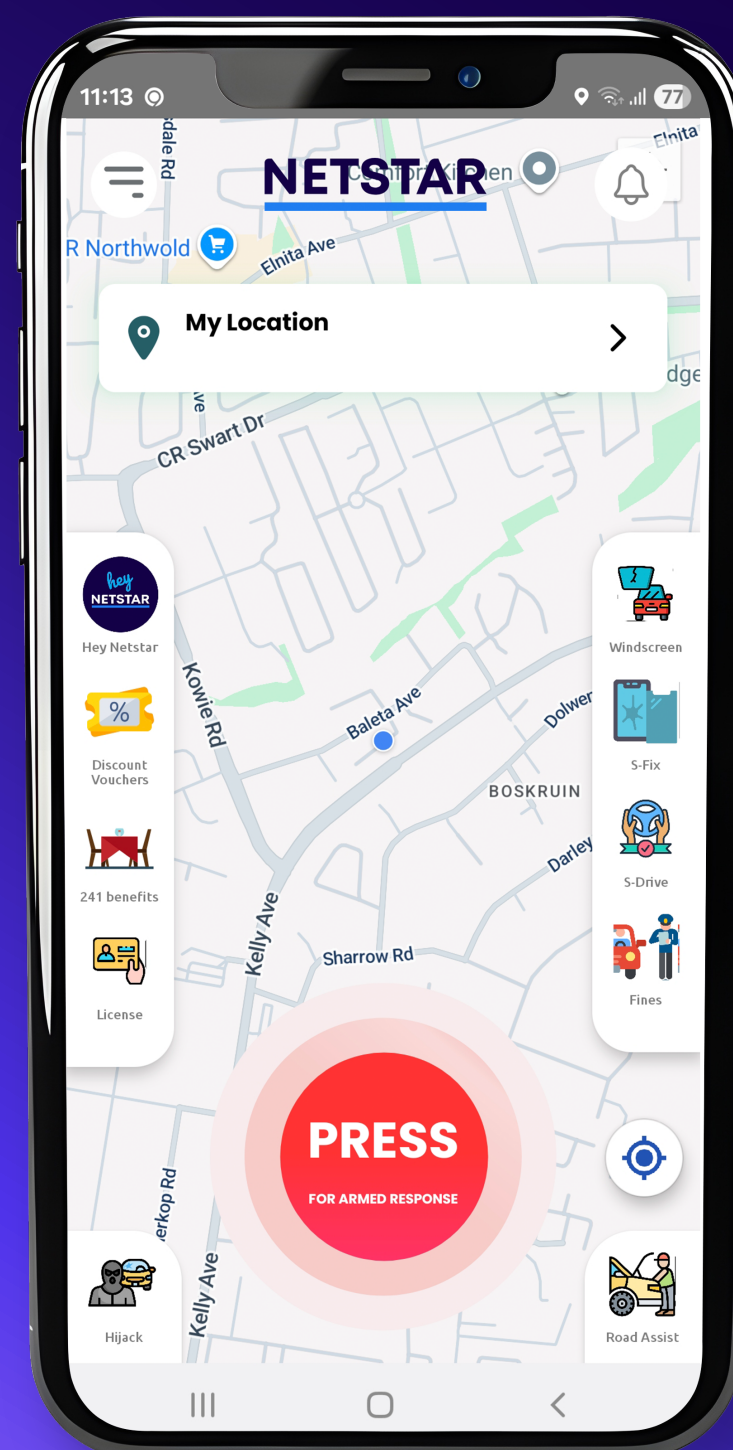
Feature	Core	Pro	Lux
Netstar Companion	✓	✓	✓
24/7 Roadside Assist	✓	✓	✓
Windscreen Chip Repair	✓	✓	✓
HeyNetstar Vehicle Assistant	✓	✓	✓
Discount Vouchers	✓	✓	✓
HeyNetstar Personal Assistant	✓	✓	✓
License and Fines Assist	✓	✓	✓
Screen Fix	✗	✓	✓
HeyNetstar Home Assistant	✗	✓	✓
2-for-1 Dining	✗	✓	✓
2-for-1 Coffee	✗	✗	✓
Safe Drive	✗	✗	✓
HiJack Assist	✗	✗	✓
Heat & Eat	✗	✗	✓
HeyNetstar Global Assistant	✗	✗	✓

N

Terms & Conditions apply. All prices include VAT.

# How to sign up

- ✓ Subscribe to one of Netstar's Companion Bundles at [www.netstar.co.za/netstar-companion](http://www.netstar.co.za/netstar-companion)
- ✓ Download the Netstar Companion app from Google Play, Apple or Huawei App Store.
- ✓ Register on the Companion App using your mobile number as provided by you during sign-up.
- ✓ Enjoy the services!





# About Netstar Companion

*Experience life the Netstar way – simplified, smarter, and more rewarding.*

*Let us handle your life, while you enjoy the benefits.*

✓ **Feel safe & supported**

With Netstar Companion, you have access to over 1500 armed responders nationwide

✓ **Quick & efficient response**

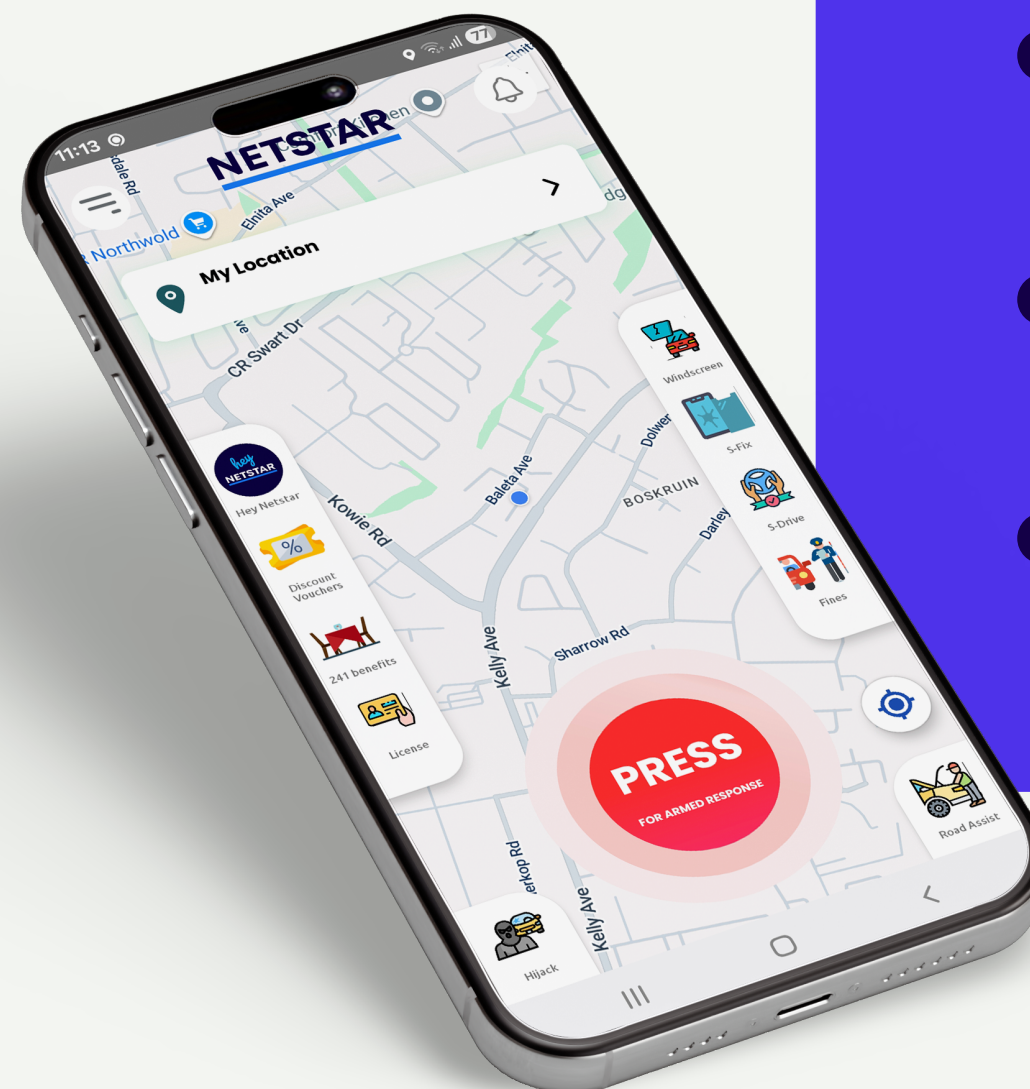
The app automatically dispatches the closest responder to your phone's GPS location.

✓ **No matter the emergency, we've got you!**

Whether you need armed response or medical assistance, just tap your app!

✓ **One family, one membership**

Add additional family members to your account at R15 per additional Companion member.



## Netstar Companion Key Features and Benefits

✓ **Mobile Response**

Netstar Companion is not limited to a specific place. You can use it from home, at the office – anywhere, any time.

✓ **Nationwide Response Network**

We have partnered with the best response companies, to give you access to over 1500 armed responders, nationwide.

✓ **Rapid Response**

The Netstar Companion Control Room will quickly call you on receipt of your panic.

✓ **Shake-to-Activate Mechanism**

The emergency panic feature can also be activated by simply shaking your phone.

✓ **Emergency Messages**

The app can send SMS messages with a link to your real-time location to 5 specified emergency contacts.

✓ **Emergency Recording**

A 20-second audio/video recording is triggered on activation of a panic. The app automatically sends the file to the Netstar Companion server for safekeeping. This can be used as evidence in future legal action.

✓ **Autonomous Dispatch**

The system is not reliant on humans to identify and dispatch the closest response vehicle. Smart technology identifies the closest vehicle to your location and autonomously dispatches it.

✓ **Pinpoint Geo-located Incidents**

The closest response vehicle is navigated to your exact GPS location, resulting in greater response accuracy.



# HeyNetstar vehicle assistant



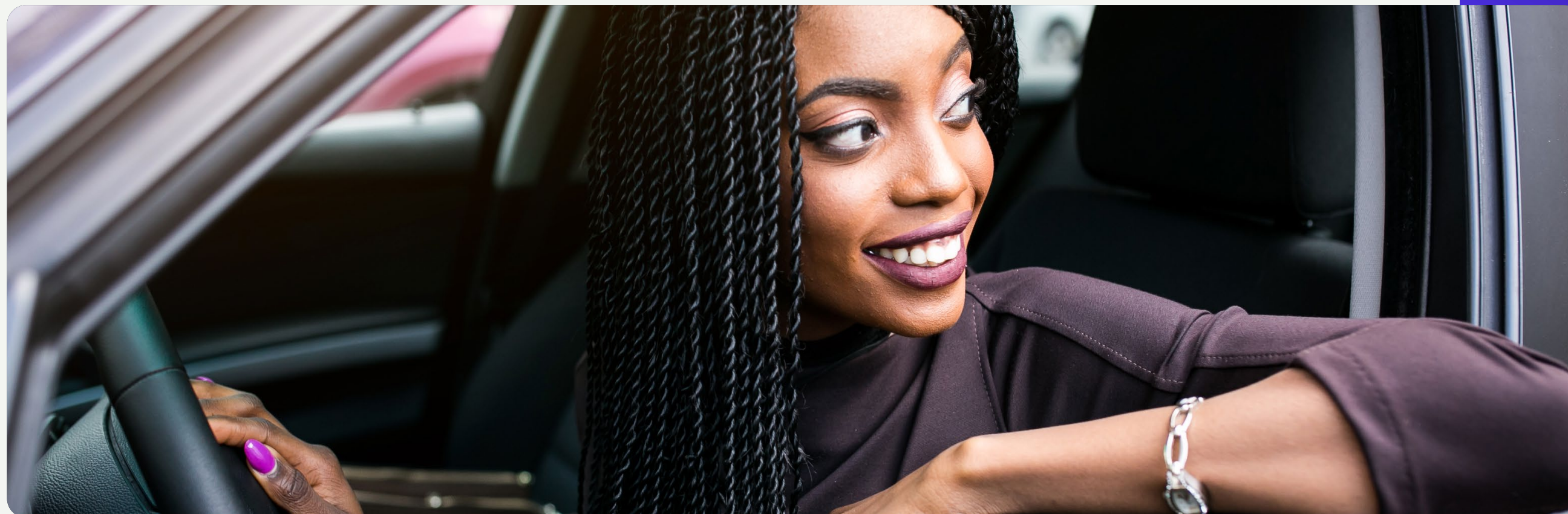
## Your 24/7 Vehicle & Bike Concierge – Hassle-Free Motoring

Drive smarter with round-the-clock assistance that takes the admin out of motoring. Whether you're due for a service, need a flat tyre changed, or want help finding the best deals on car upgrades, we've got it covered.

### What's Included:

- ✓ Personal Vehicle Assistant available 24/7
- ✓ Service bookings, vehicle tuning & maintenance scheduling
- ✓ Fine payments, tyre safety management, car rentals & more
- ✓ Expert deal negotiators for spares, gadgets, sound systems, insurance & more
- ✓ Access to 250,000+ trusted suppliers nationwide

*Terms and conditions apply*



# How it works

1

Download the Hey Netstar App and sign up utilising your mobile number

2

Chat via the Hey Netstar App to your personal assistant

3

Hand Over your Hassles and give us your to-do list

4

We Get It Done – Our team finds the right suppliers and negotiates on your behalf

5

You Relax – Enjoy the savings, the convenience, and your free time



# HeyNetstar home assistant



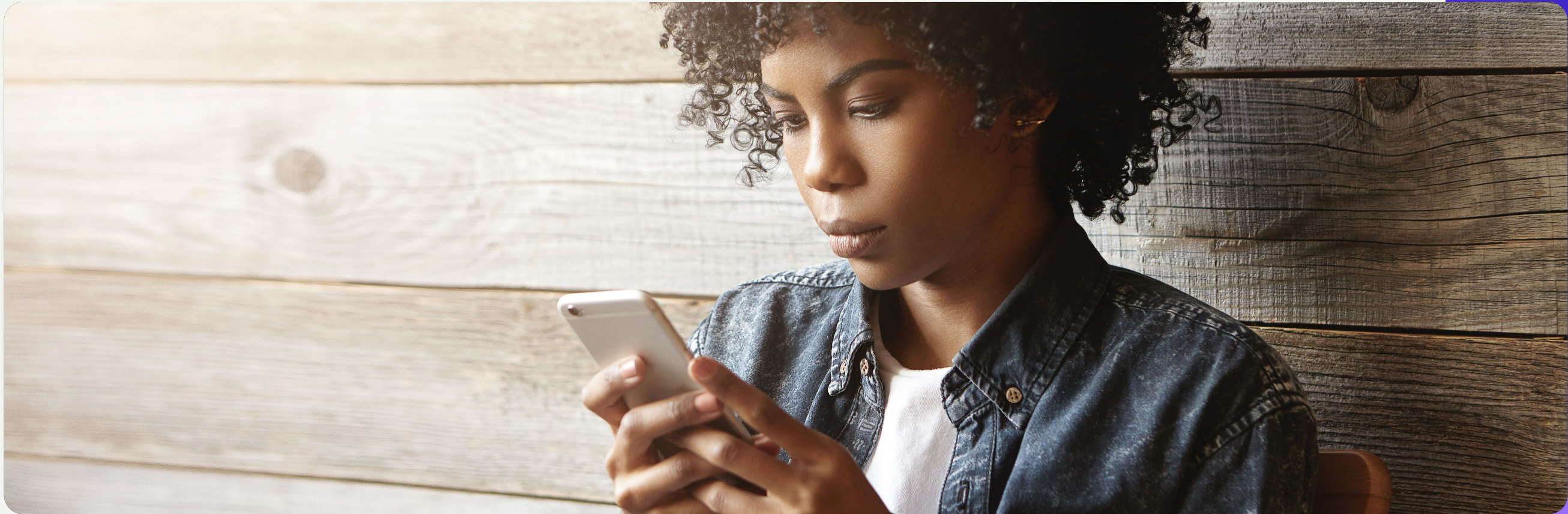
## Your personal assistant for your home – 24/7 Convenience

Whether it’s replacing a broken window or fixing a leaky tap, HeyNetstar Home Assistant simplifies everything to do with your home life. Save time, reduce hassle, and let us negotiate the best deals—while you focus on what matters.

### What’s Included:

- ✓ 24/7 home emergency assistance.
- ✓ Find and book top-rated plumbers, electricians, renovators and more.
- ✓ Buy, sell, rent or furnish with ease.
- ✓ Nationwide supplier network ensures the best service and pricing on home services and goods.

*Terms and conditions apply*



# How it works

1

Download the Hey Netstar App and sign up utilising your mobile number

2

Chat via the Hey Netstar App to your personal assistant

3

Hand Over your Hassles and give us your to-do list

4

We Get It Done – Our team finds the right suppliers and negotiates on your behalf

5

You Relax – Enjoy the savings, the convenience, and your free time



# HeyNetstar global assistant



## Your 24/7 Lifestyle Assistant – Global Convenience

Welcome to the ultimate concierge experience. Whether you're at home, on the road, or shopping online, your dedicated Personal Assistant makes life easier, every day. Enjoy seamless coordination, curated deals, and luxury-level service at your fingertips.

### What's Included:

- ✓ All Core and Pro Bundle Hey Netstar Assistant services
- ✓ Extended Global and Lifestyle Support
- ✓ Retail shopping assistance, bookings & task management
- ✓ 24/7 support across lifestyle, vehicle, and household needs

*Terms and conditions apply*



# How it works

1

Download the Hey Netstar App and sign up utilising your mobile number

2

Chat via the Hey Netstar App to your personal assistant

3

Hand Over your Hassles and give us your to-do list

4

We Get It Done – Our team finds the right suppliers and negotiates on your behalf

5

You Relax – Enjoy the savings, the convenience, and your free time



# Discount vouchers



Save big on your favourite items!

Enjoy exclusive shopping vouchers for a wide range of discounted products at selected retailers, including:

- ✓ Pick n Pay
- ✓ Shoprite
- ✓ Checkers
- ✓ Dis-Chem

Terms and conditions for discount voucher usage:

- ✓ Discount Vouchers cannot be exchanged for cash.
- ✓ Available at selected stores only.
- ✓ Limit: Maximum of 5 Discount Vouchers per item, per customer, per month.

*Terms and conditions apply*

The logo for Pick n Pay, featuring a dark blue square with a white 'P' and a red square with a white 'n'.

The logo for Shoprite, with the word 'SHOPRITE' in red, bold, sans-serif capital letters.

The logo for Checkers, with the word 'Checkers' in teal, bold, sans-serif capital letters.

The logo for Dis-Chem, with the word 'Dis-Chem' in green, bold, sans-serif capital letters.

A yellow plus sign.





# 2-for-1 dining



Get up to R120 cashback on your second most expensive meal when purchasing at least two meals and two drinks at over 2,000 participating restaurants — for sit-down, takeaway, and delivery!

How it Works:

- ✓ Search and select a restaurant under 2-for-1 Dining on the Companion App.
- ✓ Request an authorisation code before you dine or order. You’ll receive this via SMS or email.
- ✓ Order and pay for at least 2 meals and 2 drinks at full price.
- ✓ Take a photo of your bill.
- ✓ Complete a claim form (within one calendar month), submitting your bill and authorisation code.
- ✓ Receive up to R120 cashback within 7 working days.

*No authorisation = no cashback. Always request an authorisation code before your meal or order.*



# 2-for-1 Coffee

Enjoy one 2-for-1 coffee deal every day at participating outlets with a maximum discount of R25 on your second cup of coffee. Minimum spend of R30.

How it Works:

- ✓ Search for 2-for-1 Coffee deals under the 2-for-1 services on the Companion App.
- ✓ Download the Zapper app and set up your profile.
- ✓ Get your monthly coffee voucher on the 1st of each month (if installed by the 15th).
- ✓ Find a coffee shop via “FIND A COFFEE OUTLET” or the “View Merchants” section in Zapper.
- ✓ Order your 2 coffees.

*T&C's apply*





# Heat and eat



Get up to R120 cashback when you purchase 2 ready-made meals online or in-store at participating food retailers.

**What’s Included:**

- ✔ Search for Heat & Eat deals under 2-for-1 services on the Companion App.
- ✔ Authorise your purchase beforehand by filling in your details and retailer via the app.
- ✔ Buy 2 qualifying ready-made meals.
- ✔ Snap a photo of your receipt.
- ✔ Submit a claim form within one calendar month with the photo and authorisation code.
- ✔ Get up to R120 cashback within 7 working days.

**Qualifying Meals Include:**

Lasagna, Mac & Cheese, Chicken a la King, Stir-frys, Curries, Pastas, Quiches, Soups, Salads, Risottos, Oven Bakes, and more.

**Not Eligible:**

Roast chicken, raw/marinated meats, multi-packs, deli foods, sushi, sauces, desserts, and restaurant meals.

*Terms and conditions apply*





# Netstar safe drive

**Get Yourself & Your Vehicle Home Safely – Just call us for a ride.**

Netstar Safe Drive is your personal designated driver service. When you are over-the-limit and can't drive yourself back home, just give us a call.

- ✓ Safest option for you and other road users
- ✓ Avoid roadblocks and imprisonment
- ✓ Cheaper than other airport e-hailing services

**You get:**

- ✓ 6 Take-me-home Rides (Annually)
- ✓ Non-drinkers can swap out for airport shuttles or point-to-point rides

**How it works:**

Select Safe Drive on the companion app. Request for the service via the Companion app and we'll call you back to organise your safe trip home. When your Safe Drive request is actioned, two drivers are dispatched to your location. The main driver brings you home in your own car, followed by the 2nd driver to collect the first driver after dropping you off.

*Terms and conditions apply*



# Netstar Safe Drive is ideal for

- ✓ Airport shuttles
- ✓ Baby showers
- ✓ Staff parties
- ✓ Weddings
- ✓ A night out
- ✓ When you're too tired to drive
- ✓ Varsity students





# Windscreen chip repair

When confronted with a damaged windscreen and an unexpected expense of replacing it, a vehicle owner will be relieved to know that with Netstar's Windscreen Chip Repair service, it may be possible to have this service done at no extra cost. One call to Netstar's Windscreen Chip Repair service, we'll schedule an appointment at one of our 120 registered Glasfit branches nationwide. We will also arrange car hire for you while the vehicle is being repaired. If you prefer, one of our 100 mobile units can be dispatched to repair your windscreen at your home or place of work.

The service is limited to 4 incidents per vehicle per annum, and cover is subject to meeting the required criteria in terms of size and position of the chip.

*Terms and conditions apply*



# License and Fines Assist

## *License Assist* *How it works:*

- ✓ Download the Netstar Companion App.
- ✓ Add your vehicles to your Digital Garage.
- ✓ **We'll notify you in-app when:**
  - ✓ Your license renewal is due.
  - ✓ If you have any outstanding fines or penalties during the renewal process.
  - ✓ Provide updates during the renewal process.
- ✓ **Pay your license renewal with ease via:**
  - ✓ Debit card
  - ✓ Credit card
  - ✓ EFT
- ✓ We'll then process and deliver your new license disc.
- ✓ You only pay a service and delivery cost of R199.00.

## *Fines Assist* *How it works:*

- ✓ Download the Netstar Companion App.
- ✓ After your first Companion VAS Bundle debit order is collected, we'll activate your Fines Assist benefit and start tracking your traffic fines across 250 municipalities.
- ✓ You'll receive any fine notifications in-app, where you can view your Fines Report.
- ✓ You can then pay License Assist for an individual fine or pay us for all of your fines at once utilising your preferred payment method.
- ✓ By being a member you can enjoy discounts of up to 50% on fines paid within 30 days.
- ✓ License Assist will then settle the paid up fines on your behalf and provide you with proof of payment.
- ✓ Your fines are processed at a service cost of just R8.00 per fine.



# Netstar screen fix

## Less hassle, more screen time.

Netstar Screen Fix is our hassle-free screen repair service that takes the pain out of having your smart device's screen fixed. It is not an insurance product, but instead a monthly repair service subscription ensuring that you're always prepared & protected.

### You get:

- ✓ 2 x R1500 claims towards screen repair (Annually)
- ✓ Access to a national network of approved repairers
- ✓ Device collection & delivery via courier

### How It Works

Each membership plan covers one smart mobile device. If you have more than one device, simply take out multiple plans each with its own membership number.

### Registering your device

On sign-up via the Companion App, simply send us a photo of your working and undamaged device (tablet or smartphone) via **WhatsApp to 074 235 9669 or email: [claims@sfix.co.za](mailto:claims@sfix.co.za)**

Remember to include your device's **IMEI number**, which can be located by dialling **\*#06#** on your device.

*Terms and conditions apply*



# Claiming a repair

After a 90-day waiting period and once your 3rd debit order has been successful, you will be able to submit a claim.

We will lodge your repair claim with our national network of approved repairers and collect your device via courier.

**Call: 0100 193 446 (Mon-Fri, 08:00-17:00)**

**WhatsApp: 074 235 9669**

**Email: [claims@sfix.co.za](mailto:claims@sfix.co.za)**





# 24/7 roadside assistance

**Should you find yourself stranded because of a vehicle breakdown, Netstar will arrange for the call out and 1st hour of labour for one of the following services:**

**Flat Battery:** Netstar will arrange to have the vehicle jump started. This service is offered whether the vehicle breaks down at home or on the road. Vehicles will be towed to the nearest most appropriate place of repair or safety.

**Keys locked in Vehicle:** Netstar will arrange to open the vehicle and retrieve the car keys. If Netstar cannot resolve the problem at the scene, additional costs of towing or repairs are not included as part of the services and are for the member's account.

**Flat Tyre:** Netstar will arrange to have the tyre changed using the member's spare tyre. In the event that there is no spare tyre, Netstar will arrange for the vehicle to be towed to the nearest approved repairer or fitment centre. These services are offered whether the vehicle breaks down at home or on the road.

**Run out of fuel:** Netstar will arrange for fuel to be delivered to the member. Netstar will supply up to 10 litres of fuel for the member's account. This is limited to 2 incidents per annum. Additional fuel can be arranged at member's cost.

**Mechanical and Electrical Breakdown:** Netstar will tow a vehicle to the nearest franchised dealer (if under warranty) or to the nearest repairer within a 40km roundtrip. These services are offered whether your vehicle breaks down at home or on the road.

**Storage:** Netstar will arrange for the safe storage of the vehicle overnight or weekend where necessary. On the next working day, the vehicle will be relocated to the nearest approved dealer or repairer. Only the first tow will be provided by Netstar as part of the service. Additional tows are for the member's account. Storage will be charged from the first day of storage.

**Transmission of Urgent Messages:** Netstar will relay messages of delay or changed arrangements to a nominated family member, employee or business colleague at the client's request.





# Hijack assist

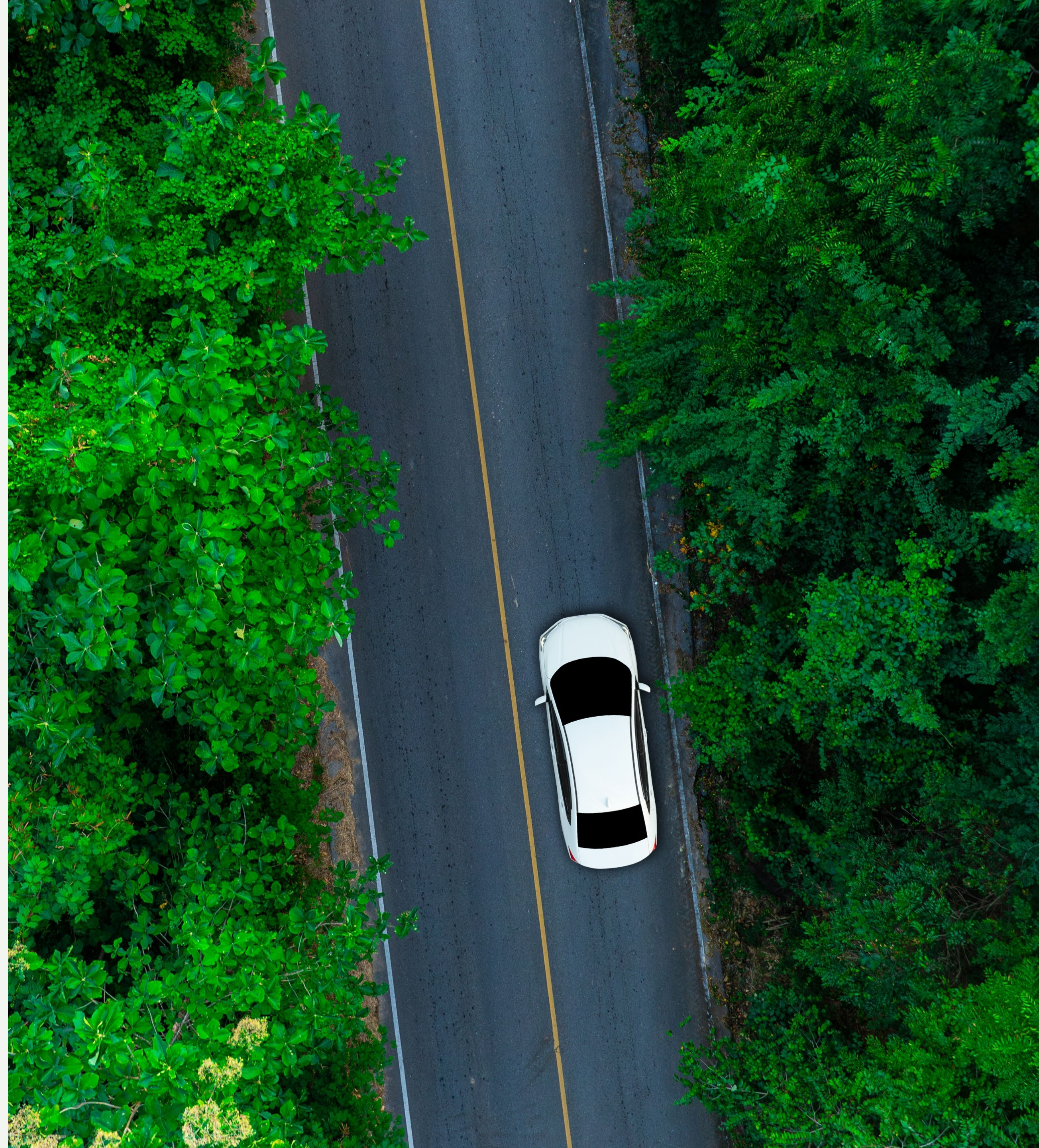
**This essential hijacking benefit aims to help you to access necessities like transportation and the ability to communicate with support structures following a vehicle hijacking.**

Once the robbery has been reported to the police and a case number has been obtained, the member can make contact utilising the Companion App to access the following benefits, if required.

**You get:**

- ✓ Where the member's vehicle is hijacked, the Hijack Assist Call Centre will arrange for a Group B rental vehicle for up to 24 hours
- ✓ A locksmith service is provided if the vehicle keys have been stolen, limited to R1 000.00
- ✓ Transmission of urgent messages on your behalf to your loved ones or place of business
- ✓ Cash send to the member's designated bank to the value of R500 if your bank cards have been stolen
- ✓ Provide a stand-in cell phone loaded with R100 prepaid Airtime, delivered to your home address or alternative address within 30km radius from your home address
- ✓ Security guard for 48Hours at your home, where a home invasion has occurred

*Terms and conditions apply*





**NETSTAR**

**Sign up today.**

Simply visit [netstar.co.za](http://netstar.co.za)

Call us on **0100 193 446** and one of our  
sales consultants will gladly assist you.

Find out more [www.netstar.co.za/  
new-value-added-services](http://www.netstar.co.za/new-value-added-services)